

# SMS

For sending of user credentials by SMS you need an smstrade account, see ([Client Module > smstrade credentials](#)).

SMS are sent when you choose SMS as a registration method for self-ticketing (see [Location > Walled Garden Options](#)) or after creating accounts manually in the frontend, if you have entered a mobile number for the account.

## Process of customizing sms

Customizing of SMS is done by templates. You need to create one or more templates (use one of the examples below) and edit it/them according to your needs. You can write any text and use any available placeholder (see description below) between the following start and end lines:

```
<!-- BEGIN SMS -->

<!-- END SMS -->
```

You can use [Upload Manager](#) for uploading them. There you can also find described in which order templates are selected, depending on user / browser language, location, the template name and where those templates reside. Templates, that should only be used for certain locations must be called sms-`<locationid>`.tpl, all others should be named sms.tpl.

If you want to provide more than 1 language you have to either use the standard template variables, that get translated automatically, or you can translate yourself and place different templates into language folders.

Testing of your templates is possible in [Preview SMS](#), if you choose 'SMS' as registration method.

## sms.tpl (default)

This is the template currently used for the sending of SMS. Anything in brackets {} will be replaced. The good thing is, that the sms is translated to German, English, Italian, French, Spanish, Dutch, Portuguese if necessary.

```
<!-- BEGIN SMS -->
{HEADER}
{BODY}
{FOOTER}
<!-- END SMS -->
```

## template variables

These also get translated.

{HEADER}: Dear Mr. <name>, Dear Mrs. <name> or Dear Customer

{BODY}: your credentials: User name: <username> Password: <password>

{FOOTER}: Yours sincerely <...> Team

{GREETING}: Yours sincerely

{USERNAME}: <username>

{PASSWORD}: <password>

**example:** If you want to keep everything as it is, but just want to change the footer from ..Team to Hotel Sunshine you should use it like this:

```
<!-- BEGIN SMS -->
{HEADER}
{BODY}
{GREETING} Hotel Sunshine
<!-- END SMS -->
```

what you definitely need to send is {USERNAME} and {PASSWORD}

```
<!-- BEGIN SMS -->
Hi, to log in use {USERNAME} / {PASSWORD} as username / password. Have fun!
<!-- END SMS -->
```

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